



# iBusiness Banking (iBB) Application Form

| Group Single  |   |   |  |               |  |  |  |  |  |  |  |  |
|---|---|---|--|---------------|--|--|--|--|--|--|--|--|
| How to complete the form  |   |   |  |               |  |  |  |  |  |  |  |  |
| Please use a BLACK pen  | 2 Mark boxes like this —  If you make a mistake, do and mark the correct box                              |   | Please use BLOCK CAPITAL A 2 LETTERS and leave one space between each word |               |  |  |  |  |  |  |  |  |
| 1. Terms of the application   |   |   |  |               |  |  |  |  |  |  |  |  |
| By submitting this Application Form acknowledges that we will be relying Users to have access to iBB under the Words, terms and expressions define this Application Form, the same meaning the same meaning the same meaning the same meaning that the same meaning the same meaning that the | g on this information in processir<br>e terms of the iBB Terms and Co<br>ed in the iBB Terms and Conditio | ng the application. Yo<br>nditions.<br>ns (save where other | u should nominate and a  | authorise the |  |  |  |  |  |  |  |  |
| I/We have received and accept the iBB Terms and Conditions  |   |   |  |               |  |  |  |  |  |  |  |  |
| I/We have completed, signed and a   | tached the iBB Resolution(s) / A  | uthorisation(s)   | Y  |               |  |  |  |  |  |  |  |  |
| (iBB resolutions are not required for Sing  | le Entity Sole Traders or Partnershi  | os)   |  |               |  |  |  |  |  |  |  |  |
| 1.1 Business Details Enter the details of the business:   |   |   |  |               |  |  |  |  |  |  |  |  |
| BUSINESS NAME:  |   |   |  |               |  |  |  |  |  |  |  |  |
| CORRESPONDENCE ADDRESS:   |   |   |  |               |  |  |  |  |  |  |  |  |
| POSTCODE:   | PHONE:  |   |  |               |  |  |  |  |  |  |  |  |
| 2. What modules / Accounts do you want to access?   |   |   |  |               |  |  |  |  |  |  |  |  |
| 2.1 iBB Modules   |   |   |  |               |  |  |  |  |  |  |  |  |
| The Customer authorises the Bank to as listed below. Please refer to our it modules selected.   |   |   |  |               |  |  |  |  |  |  |  |  |
| a) Payments Inter Account Transfers, Single Payments, CHAPS and Currency Payments   |   |   |  |               |  |  |  |  |  |  |  |  |
| b) iBulk Payments   | b) iBulk Payments (e.g. salary files)   |   |  |               |  |  |  |  |  |  |  |  |
| Please note, options a & b include vi<br>c) View only (Free of charge)  | View ac   | count information only<br>s have been selected)             | y (where no payment  |               |  |  |  |  |  |  |  |  |

Need assistance? Phone our customer service team on 0370 243 0331 Mon-Fri 8:30AM - 5:30PM (excluding Bank Holidays) Call charges may vary, please refer to your service provider.

| Lea            | d E      | ntit | у    |          | S     | ing      | le E  | ntit  | у    |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
|----------------|----------|------|------|----------|-------|----------|-------|-------|------|--------------|-------|-------|-----------|------|------|------|----------------|----------|-----|------|-------------|------|------|-------|----------|----------------|----------------------|------|--------------|-----|------|------|------|-----|------|------|------|--------|--------|
|                |          |      |      |          |       |          |       |       |      | to s         |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     | be   | sho  | wn   | , an   | d      |
| You            | ır Lo    | oca  | l Ad | min      | istra | ator     | wil   | l be  | ab   | le to<br>cer | a a   | /bb   | del       | ete  | acc  | cou  | nts            | inc      | lud | ing  | you         | ur B | usii | nes   | s C      | rec            | it C                 | ard  | ls v         | vh  | en   | log  | ge   |     | nto  | BB.  | Aco  | ess    | to     |
|                |          |      |      | Acco     |       |          | CCO   | unt   | list | ed b         | elc   | w \   | will      | be   | use  | ed f | or th          | he       | ded | duct | tion        | of i | ВВ   | qua   | arte     | erly           | Fee                  | es a | ınd          | Se  | ervi | ce ( | Cha  | arg | es a | ıs a | opro | pria   | ate.   |
| Account Name   |          |      |      |          |       |          |       |       |      |              | NSC   |       |           |      |      |      | Account Number |          |     |      |             |      |      |       |          |                | Bulk Settlemen DR CR |      | lement<br>CR |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      | T           |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      | ][          |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                | -        |     |      | ╬           |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      | L    |        |        |
| 22             | <u> </u> | rro  | 201  | ٨٥٥      |       | .t.      | No    | n C4  | orli | ng A         | ١٠٠٠  |       | ·+c)      |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| Acc            |          |      | -    |          | oui   | 1(5)     | IVOI  | 11 30 | .cru | iig r        | 100   | Jui   | 1(3)      |      |      |      |                |          | NS  | C    |             |      |      |       | 7        | Account Number |                      |      |              |     |      |      |      | Cu  | rren | су   |      |        |        |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| OR             |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| BIC            |          |      |      |          |       |          |       |       |      |              |       | IB    | AN        |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      | 1            |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      |          |       |          | -     |       |      |              |       |       |           |      |      |      |                |          | ╣   | -    |             |      |      |       |          |                |                      |      | H            | 7   |      |      | H    | =   |      |      |      |        |        |
| 2.4            | Bu       | sine | ess  | Cred     | dit ( | Car      | d Ac  | ccol  | unts | s (Vi        | ew    | on    | –⊢<br>ly) |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| Car            | dha      | olde | er N | ame      | 5     |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      | Cr          | edit | Са   | ırd I | Nu       | mb             | er                   |      |              |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| 2.5            | Υοι      | ır G | rou  | <br>p Er | ntity | <br>/ Bu | usin  | ess   | Aco  | our          |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      | Bu   | k Sett | lement |
| Acc            | our      | nt N | lam  | e<br>e   |       |          |       |       |      |              |       |       |           |      |      |      |                |          | NS  | SC   |             |      |      |       |          | ı<br>I         | Асс                  | our  | nt N         | Vui | mb   | er   |      |     |      |      |      | R      | CR     |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      | 1           |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
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|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                | -        |     |      | -<br>-<br>- |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
|                | _        |      | _    |          |       |          |       |       |      |              |       |       | _         |      | L.,  |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| <b>2.6</b> Acc |          | -    |      |          | icy.  | Acc      | our   | nts ( | No   | n St         | erli  | ng    | Acc       | cou  | nts) | )    |                |          | NS  | C    |             |      |      |       |          | _              | Acc                  | oui  | nt           | Nu  | mb   | er   |      |     |      |      | Cu   | rren   | су     |
|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                | -        |     |      | -           |      | _    |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| OR             |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
| BIC            |          |      |      |          |       |          |       |       |      |              |       | IB    | ΑN        |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
|                |          |      |      | 4        |       | 믺        | _     |       |      |              |       |       | <u> </u>  | _    | 4    |      |                |          | 믺   | _    |             |      |      |       | <u> </u> | _              |                      |      |              |     |      |      |      | 믺   |      |      |      |        |        |
| 27             | C.       |      | D.,  | _ _      |       |          | d:+ ( | Car   | 4 A  |              | +     | . (\/ | iou       |      | 1.4  |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |
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|                |          |      |      |          |       |          |       |       |      |              |       |       |           |      |      |      |                |          |     |      |             |      |      |       |          |                |                      |      |              |     |      |      |      |     |      |      |      |        |        |

| 3. Who do you want   | to use iBB?                     |                               |                         |           |                    |           |           |         |          |          |               |      |
|--|---------------------------------|-------------------------------|-------------------------|-----------|--------------------|-----------|-----------|---------|----------|----------|---------------|------|
| 3.1 iBB Users  |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| (BRANCH USE ONLY)<br>PAC NUMBER  |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Section 1 – User   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
|  | USER 1<br>LOCAL ADMINISTR       | RATOR                         |                         | USER      | 2 2                |           |           |         | USE      | ER 3     |               |      |
| First Name   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Surname  |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| (UK Residential Address to   | be completed for Local          | Administrato                  | ors and Pa              | ayment A  | uthorise           | ers)      |           |         |          |          |               |      |
| UK Residential Address   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Postcode   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Date of Birth  |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Business Email Address   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Local Administrator  Section 3 – Authorise Users can authorise paym of our regulatory requirem | ents on iBB subject to the      | authorisatio<br>to verify the | n require<br>identifica | ments. Th | is does<br>ch Payr | not allo  | ow a u    | serto   | create p | paymen   | hts. As       | parl |
| Authorise all payments   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| Payment Limits   | Enter the Payment Limits for ea | ch Payment Auth               | noriser                 |           |                    |           |           |         |          |          |               |      |
| Daily Limit  | £                               |                               | £                       |           |                    |           | £         |         |          |          |               |      |
| Transaction Limit  | £                               |                               | £                       |           |                    |           | £         |         |          |          |               |      |
| The daily limit is the tota use in any one payment   | al amount an authoriser co<br>t | an use in an                  | y one day               | and the   | transac            | tion lim  | nit is th | ne tota | al amou  | nt a use | er can        |      |
| Section 4 – View and<br>View – allows the user to  |                                 | ts, interest, s               | earch for               | cheques   | and exp            | oort tra  | nsacti    | on inf  | ormatic  | n.       | • • • • • • • |      |
| Create payments – Allow authorise payments.  | vs the User to create payn      | ments and im                  | nport files             | for autho | orisatior          | n. This f | unctic    | n doe   | es not a | llow the | e user        | to   |
| Create Payments  |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
| View Account information   |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |
|  |                                 |                               |                         |           |                    |           |           |         |          |          |               |      |

### 3.2 Local Administrator

|                        |         | manage SECURITY, USER and BENEFICIARY changes on iBB. control and verify security and administration changes on iBB by marking ONE box below.          |  |  |  |  |  |  |  |
|------------------------|---------|--|--|--|--|--|--|--|--|
|                        |         | A TWO Local Administrators are required to authorise setup modifications (Recommended) (more secure in a multi-user environment).                      |  |  |  |  |  |  |  |
| (MARK ONE BO           | OX ONL  | OR   |  |  |  |  |  |  |  |
|                        |         | B Only ONE Local Administrator is required to authorise setup modifications.   |  |  |  |  |  |  |  |
| At least one of        | the Use | rs must have this functionality marked.  |  |  |  |  |  |  |  |
| 3.3 Payment Authoriser |         |  |  |  |  |  |  |  |  |
| Select how ma          | ny peop | le you need to AUTHORISE payments  |  |  |  |  |  |  |  |
|                        | Α       | TWO Users are required to authorise ALL payments (Recommended) (More secure in a multi-user environment).  |  |  |  |  |  |  |  |
|                        |         | OR   |  |  |  |  |  |  |  |
| (MARK ONE<br>BOX ONLY) | В       | Only ONE User is required to authorise any payment less than or equal to £ (maximum value £20 million). For larger amounts TWO Users will be required. |  |  |  |  |  |  |  |
|                        |         | OR   |  |  |  |  |  |  |  |
|                        | С       | Only ONE User is required to authorise any payment.  |  |  |  |  |  |  |  |

## **Check List**

All Applicants

Before you submit your application, please read through the following list to check that you have completed the form correctly. This will help speed up your application.

| • •  |   |  |
|--|---|--|
| You have completed the Single or Lead Entity   | y iBB Resolution/Authorisation  |  |
| You have completed the Group Entity Resolu   | ution/Authorisation for each Entity joining the Group (fo   | or Group Entities only)                      |
| Ensure that USER 1 details are complete in Se  | ection 3.1  |  |
| All users have been granted at least ONE Use   | er access role in section 3.1   |  |
| There must be at least one 'AUTHORISE PAY  | MENTS' User in section 3.1 if a Payment module is req   | uired  |
| There must be at least one 'CREATE PAYMEN  | NTS' User in section 3.1 if a Payment module is require   | d  |
| There must be at least one 'VIEW ACCOUNT!  | S' User in section 3.1  |  |
| Ensure that UK Residential Address details ha  | ave been completed for all Local Administrators and Pa  | ayment Authorisers                           |
| Principal account details have been listed in s  | section 2.2   |  |
| The form is signed by those authorised to ac   | t on behalf of the business (NOTE: these are not nece   | ssarily Users of iBB)                        |
| iBB Resolution/Authorisation.  | sted in the iBB Unincorporated Resolution. the iBB Company Resolution. he BUSINESS/ORGANISATION noted above in accorda cipal client contact. The client contact is the sole contact |  |
| ADDITIONAL SIGNATORIES (IF REQUIRED)  AUTHORISED SIGNATORY NAME: PRINT NAME  AUTHORISED SIGNATORY NAME: PRINT NAME | SIGNATURE:  SIGNATURE:  | DATE:  Day Month Year  DATE:  Day Month Year |
| AUTHORISED SIGNATORY NAME: PRINT NAME  | SIGNATURE:  | DATE:  Day Month Year                        |

Information correct as at July 2021

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#### FOR BANK USE ONLY ATTENTION! The ORIGINAL form must be kept in the customer file and a COPY should be scanned Section 1 - Entity details Single Entity **Group Entity** Company Name **Direct Customer** Ν Single Entity Resolution N/A Lead Entity Resolution Group Entity Resolution(s) Section 2 - Limits Single Entity or Total Group Cash Management limit: £ Daily/Weekly/ Forward Value Credit limit: £ Monthly Daily/Weekly/ Forward Value Debit limit: £ Monthly Group Entity Name Lead Entity Name Daily Daily Cash Management limit: Daily/Weekly/ Daily/Weekly/ Forward Value Credit limit: Monthly Monthly Daily/Weekly/ Daily/Weekly/ Forward Value Debit limit: Monthly Monthly Group Entity Name Group Entity Name Cash Management limit: Daily Daily Daily/Weekly/ Daily/Weekly/ Forward Value Credit limit: £ Monthly Monthly Daily/Weekly/ Daily/Weekly/ Forward Value Debit limit: £ Monthly Monthly Section 3 - Set Up iBP transaction fee: Day 1 Day 3 If Day 3 or DD iBB Bacstel-IP form must be Available or ledger: completed and forwarded to creditopsuk@aib.ie Account details verified: Contingent Liability account opened: Letter of Confirmation Automatic CHAPS charge: Issued to Customer AML Review/Remarks held/updated Business centre email address: **CUSTOMER OWNER: PRINT NAME** SIGNATURE: **CONTACT NUMBER** DATE: Sanction approved (Day 3 Only) Y CREDIT OPERATIONS: PRINT NAME SIGNATURE:

For assistance or queries please contact iBB Set up and Amends Mon - Fri 8:30 am - 5:30pm (excluding Bank Holidays) email: ibusinessbanking@aib.ie

DATE:

STAFF NUMBER

#### Thank you for applying for iBB - Please retain this page and ensure all users receive a copy.

#### What Happens Next?



Please return your application form and iBB Resolution(s)/Authorisation(s) (where applicable) to your Business Centre.



The Primary Contact will receive all log in details and digipasses by post.



Users and Local Administrators will receive letters instructing them how to proceed. Local Administrator(s) should contact their Business Centre to advise if the PAC (Personal Access Code) will be collected or posted.



Once all Users have received their Digipasses & are validated by the Local Administrator(s) you're ready to go. For detailed information on getting started, first time log in and all aspects of iBB, please visit our **Help Centre** after you log into iBB.



#### **Security Tips**

Your online security is important to us, here are some top tips to keep you safe

- Never make a payment on foot of an email request without contacting the Sender, using the existing agreed phone number or email address to verify the request do not use any of the information in the email to make contact. Be particularly wary when you are asked to change existing payment details.
- **X NEVER** input codes displayed on your PC screen into your Digipass for any reason.
- X Never respond to pop-up messages looking for logon information or checking your security settings.
- Even though iBB presents error messages in pop-up windows, **we will NEVER** ask you to input your login credentials or OTC/TDS codes into a pop-up window.
- We recommend that you make it mandatory that at least two iBB Users are involved in the creation and authorisation of payments as this is the most effective control against the external fraudster.
- ✓ Be Fraud Aware See our Security Centre for information on alerts / scams.
- ✓ Install and regularly update firewall software.

If in doubt please contact us on the number below.

Need assistance? Phone our customer service team on 0370 243 0331 Mon-Fri 8:30AM - 5:30PM (excluding Bank Holidays) Call charges may vary, please refer to your service provider.



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