

Dedicated Interface							Internet banking GB			Internet business banking -GB		
Date	Availability Statistics		Performance Statistics				Availability Statistics		Performance statistics	Availability Statistics		Performance statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment service user interface	Uptime (%)	Downtime (%)	Payment service user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PISP Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)
01-Apr	99.99%	0.01%	231	111	N/A	0.04%	100.00%	0.00%	2533	100.00%	0.00%	369
02-Apr	100.00%	0.00%	230	100	N/A	0.04%	100.00%	0.00%	2160	100.00%	0.00%	571
03-Apr	100.00%	0.00%	198	105	201	0.02%	100.00%	0.00%	2248	100.00%	0.00%	459
04-Apr	100.00%	0.00%	351	109	149	0.07%	100.00%	0.00%	2309	100.00%	0.00%	600
05-Apr	100.00%	0.00%	180	122	137	0.05%	100.00%	0.00%	2293	100.00%	0.00%	417
06-Apr	99.99%	0.01%	3690	113	155	0.20%	100.00%	0.00%	2308	100.00%	0.00%	515
07-Apr	100.00%	0.00%	328	124	200	0.05%	100.00%	0.00%	2357	100.00%	0.00%	500
08-Apr	100.00%	0.00%	269	106	N/A	0.02%	100.00%	0.00%	2147	100.00%	0.00%	1000
09-Apr	100.00%	0.00%	186	113	N/A	0.01%	100.00%	0.00%	2121	100.00%	0.00%	422
10-Apr	100.00%	0.00%	165	141	179	0.00%	100.00%	0.00%	2141	100.00%	0.00%	500
11-Apr	100.00%	0.00%	165	130	168	0.00%	100.00%	0.00%	2240	100.00%	0.00%	559
12-Apr	100.00%	0.00%	197	143	170	0.02%	100.00%	0.00%	2570	100.00%	0.00%	405
13-Apr	100.00%	0.00%	209	113	129	0.03%	100.00%	0.00%	2276	100.00%	0.00%	591
14-Apr	91.08%	8.92%	176	113	151	0.01%	91.08%	8.92%	2236	100.00%	0.00%	600
15-Apr	99.99%	0.01%	378	105	N/A	0.08%	100.00%	0.00%	2216	100.00%	0.00%	750
16-Apr	100.00%	0.00%	168	108	N/A	0.00%	100.00%	0.00%	2269	100.00%	0.00%	500
17-Apr	100.00%	0.00%	300	119	152	0.05%	100.00%	0.00%	2188	100.00%	0.00%	435
18-Apr	100.00%	0.00%	164	107	177	0.00%	100.00%	0.00%	2310	100.00%	0.00%	308
19-Apr	100.00%	0.00%	235	112	127	0.05%	100.00%	0.00%	2252	100.00%	0.00%	583
20-Apr	100.00%	0.00%	374	112	173	0.04%	100.00%	0.00%	2271	100.00%	0.00%	333
21-Apr	100.00%	0.00%	230	114	163	0.02%	100.00%	0.00%	2303	100.00%	0.00%	563
22-Apr	100.00%	0.00%	166	116	174	0.00%	100.00%	0.00%	2564	100.00%	0.00%	588
23-Apr	100.00%	0.00%	162	105	185	0.07%	100.00%	0.00%	2106	100.00%	0.00%	1196
24-Apr	100.00%	0.00%	224	105	176	0.03%	100.00%	0.00%	2219	100.00%	0.00%	389

25-Apr	100.00%	0.00%	163	108	197	0.00%	100.00%	0.00%	2546	100.00%	0.00%	476
26-Apr	100.00%	0.00%	405	110	180	0.00%	100.00%	0.00%	2318	100.00%	0.00%	484
27-Apr	100.00%	0.00%	164	117	164	0.01%	100.00%	0.00%	2337	100.00%	0.00%	333
28-Apr	100.00%	0.00%	161	126	190	0.01%	100.00%	0.00%	2360	100.00%	0.00%	500
29-Apr	100.00%	0.00%	164	100	N/A	0.00%	100.00%	0.00%	2494	100.00%	0.00%	500
30-Apr	100.00%	0.00%	169	106	N/A	0.00%	100.00%	0.00%	2169	100.00%	0.00%	500
01-May	100.00%	0.00%	160	120	N/A	0.00%	100.00%	0.00%	2141	100.00%	0.00%	522
02-May	100.00%	0.00%	161	114	189	0.00%	100.00%	0.00%	2252	100.00%	0.00%	391
03-May	100.00%	0.00%	162	114	155	0.00%	100.00%	0.00%	2323	100.00%	0.00%	476
04-May	100.00%	0.00%	177	108	195	0.00%	100.00%	0.00%	2417	100.00%	0.00%	400
05-May	100.00%	0.00%	170	102	163	0.01%	100.00%	0.00%	2285	100.00%	0.00%	360
06-May	100.00%	0.00%	206	109	233	0.02%	100.00%	0.00%	2324	100.00%	0.00%	489
07-May	100.00%	0.00%	169	106	209	0.02%	100.00%	0.00%	2172	100.00%	0.00%	750
08-May	100.00%	0.00%	164	100	166	0.00%	100.00%	0.00%	2345	100.00%	0.00%	438
09-May	99.99%	0.01%	225	108	205	0.02%	100.00%	0.00%	2307	100.00%	0.00%	313
10-May	100.00%	0.00%	171	138	N/A	0.01%	100.00%	0.00%	2304	100.00%	0.00%	292
11-May	100.00%	0.00%	169	112	140	0.00%	100.00%	0.00%	2312	100.00%	0.00%	323
12-May	100.00%	0.00%	162	108	162	0.00%	100.00%	0.00%	2322	100.00%	0.00%	588
13-May	100.00%	0.00%	163	105	N/A	0.00%	100.00%	0.00%	2336	100.00%	0.00%	500
14-May	100.00%	0.00%	166	110	N/A	0.01%	100.00%	0.00%	2166	100.00%	0.00%	600
15-May	100.00%	0.00%	640	107	184	0.03%	100.00%	0.00%	2233	100.00%	0.00%	333
16-May	100.00%	0.00%	178	110	170	0.00%	100.00%	0.00%	2247	100.00%	0.00%	385
17-May	100.00%	0.00%	202	108	154	0.02%	100.00%	0.00%	2255	100.00%	0.00%	333
18-May	100.00%	0.00%	172	105	174	0.02%	100.00%	0.00%	2263	100.00%	0.00%	500
19-May	96.92%	3.08%	163	110	166	0.01%	100.00%	0.00%	2253	100.00%	0.00%	296
20-May	100.00%	0.00%	192	117	N/A	0.01%	100.00%	0.00%	2344	100.00%	0.00%	667
21-May	100.00%	0.00%	163	107	277	0.00%	100.00%	0.00%	2100	100.00%	0.00%	1000
22-May	100.00%	0.00%	185	111	181	0.02%	100.00%	0.00%	2164	100.00%	0.00%	333
23-May	100.00%	0.00%	163	107	171	0.00%	100.00%	0.00%	2245	100.00%	0.00%	500
24-May	100.00%	0.00%	173	135	153	0.01%	100.00%	0.00%	2288	100.00%	0.00%	375
25-May	100.00%	0.00%	159	118	156	0.00%	100.00%	0.00%	2280	100.00%	0.00%	409
26-May	100.00%	0.00%	166	162	150	0.01%	100.00%	0.00%	2280	100.00%	0.00%	429
27-May	100.00%	0.00%	166	116	N/A	0.00%	100.00%	0.00%	2253	100.00%	0.00%	1020
28-May	100.00%	0.00%	161	109	N/A	0.00%	100.00%	0.00%	2095	100.00%	0.00%	375

29-May	100.00%	0.00%	160	105	448	0.00%	100.00%	0.00%	2161	100.00%	0.00%	516
30-May	100.00%	0.00%	256	145	199	0.00%	100.00%	0.00%	2184	100.00%	0.00%	571
31-May	100.00%	0.00%	203	117	223	0.01%	100.00%	0.00%	2284	100.00%	0.00%	350
01-Jun	100.00%	0.00%	182	124	327	0.02%	100.00%	0.00%	2429	100.00%	0.00%	538
02-Jun	100.00%	0.00%	224	115	192	0.01%	100.00%	0.00%	2284	100.00%	0.00%	365
03-Jun	100.00%	0.00%	144	118	889	0.01%	100.00%	0.00%	2409	100.00%	0.00%	1006
04-Jun	100.00%	0.00%	138	113	N/A	0.00%	100.00%	0.00%	2123	100.00%	0.00%	417
05-Jun	100.00%	0.00%	140	196	815	0.01%	100.00%	0.00%	2162	100.00%	0.00%	526
06-Jun	99.92%	0.08%	154	153	178	0.02%	100.00%	0.00%	2228	99.92%	0.08%	333
07-Jun	100.00%	0.00%	140	146	502	0.00%	100.00%	0.00%	2378	100.00%	0.00%	278
08-Jun	100.00%	0.00%	154	126	157	0.02%	100.00%	0.00%	2397	100.00%	0.00%	143
09-Jun	100.00%	0.00%	139	128	188	0.00%	100.00%	0.00%	2351	100.00%	0.00%	333
10-Jun	100.00%	0.00%	145	148	215	0.01%	100.00%	0.00%	2340	100.00%	0.00%	600
11-Jun	100.00%	0.00%	143	141	419	0.00%	100.00%	0.00%	2143	100.00%	0.00%	286
12-Jun	100.00%	0.00%	138	116	231	0.00%	100.00%	0.00%	2127	100.00%	0.00%	517
13-Jun	96.67%	3.33%	301	122	251	0.01%	100.00%	0.00%	2303	96.67%	3.33%	333
14-Jun	100.00%	0.00%	144	115	148	0.02%	100.00%	0.00%	2245	100.00%	0.00%	227
15-Jun	100.00%	0.00%	300	121	200	0.00%	100.00%	0.00%	2286	100.00%	0.00%	478
16-Jun	99.92%	0.08%	342	160	221	0.00%	100.00%	0.00%	2296	99.92%	0.08%	714
17-Jun	100.00%	0.00%	140	133	246	0.00%	100.00%	0.00%	2083	100.00%	0.00%	526
18-Jun	100.00%	0.00%	138	115	N/A	0.00%	100.00%	0.00%	2261	100.00%	0.00%	455
19-Jun	99.92%	0.08%	141	130	160	0.01%	99.92%	0.08%	2383	100.00%	0.00%	200
20-Jun	100.00%	0.00%	150	114	192	0.01%	100.00%	0.00%	2452	100.00%	0.00%	367
21-Jun	100.00%	0.00%	180	112	237	0.03%	100.00%	0.00%	2326	100.00%	0.00%	346
22-Jun	100.00%	0.00%	139	119	172	0.00%	100.00%	0.00%	2395	100.00%	0.00%	316
23-Jun	100.00%	0.00%	136	118	156	0.00%	100.00%	0.00%	2374	100.00%	0.00%	357
24-Jun	100.00%	0.00%	146	111	230	0.02%	100.00%	0.00%	2369	100.00%	0.00%	375
25-Jun	100.00%	0.00%	150	132	N/A	0.02%	100.00%	0.00%	2117	100.00%	0.00%	333
26-Jun	100.00%	0.00%	159	120	254	0.01%	100.00%	0.00%	2196	100.00%	0.00%	333
27-Jun	100.00%	0.00%	148	119	180	0.01%	100.00%	0.00%	2273	100.00%	0.00%	500
28-Jun	100.00%	0.00%	155	143	148	0.29%	100.00%	0.00%	2312	100.00%	0.00%	630
29-Jun	99.67%	0.33%	137	120	231	0.00%	100.00%	0.00%	2325	99.67%	0.33%	425
30-Jun	100.00%	0.00%	143	117	154	0.01%	100.00%	0.00%	2377	100.00%	0.00%	110