

Dedicated Interface							Internet Banking GB				Internet Business Banking GB		
Availability Statistics			Performance Statistics				Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics
Date	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface		Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)				Response (milliseconds)
01-Oct	100.00%	0.00%	153	117	N/A	0.18%	100.00%	0.00%	203	100.00%	0.00%	111	
02-Oct	100.00%	0.00%	151	131	203	0.14%	100.00%	0.00%	206	100.00%	0.00%	126	
03-Oct	100.00%	0.00%	150	159	166	0.16%	100.00%	0.00%	209	100.00%	0.00%	144	
04-Oct	100.00%	0.00%	196	126	252	1.42%	100.00%	0.00%	208	100.00%	0.00%	105	
05-Oct	100.00%	0.00%	147	143	N/A	0.13%	100.00%	0.00%	210	100.00%	0.00%	131	
06-Oct	100.00%	0.00%	143	135	161	0.12%	100.00%	0.00%	210	100.00%	0.00%	120	
07-Oct	100.00%	0.00%	144	128	N/A	0.13%	100.00%	0.00%	225	100.00%	0.00%	93	
08-Oct	100.00%	0.00%	146	119	N/A	0.13%	100.00%	0.00%	199	100.00%	0.00%	120	
09-Oct	100.00%	0.00%	155	134	190	0.09%	100.00%	0.00%	201	99.93%	0.07%	108	
10-Oct	100.00%	0.00%	149	129	167	0.13%	100.00%	0.00%	206	100.00%	0.00%	122	
11-Oct	100.00%	0.00%	143	179	175	0.12%	100.00%	0.00%	204	100.00%	0.00%	120	
12-Oct	100.00%	0.00%	145	118	176	0.13%	100.00%	0.00%	208	100.00%	0.00%	115	
13-Oct	100.00%	0.00%	145	120	157	0.13%	100.00%	0.00%	217	100.00%	0.00%	107	
14-Oct	100.00%	0.00%	145	132	N/A	0.11%	100.00%	0.00%	255	100.00%	0.00%	122	
15-Oct	100.00%	0.00%	166	143	N/A	0.43%	100.00%	0.00%	201	100.00%	0.00%	116	
16-Oct	100.00%	0.00%	144	133	188	0.11%	100.00%	0.00%	204	100.00%	0.00%	120	
17-Oct	100.00%	0.00%	150	174	167	0.10%	100.00%	0.00%	205	100.00%	0.00%	118	
18-Oct	100.00%	0.00%	159	128	167	0.11%	100.00%	0.00%	209	100.00%	0.00%	127	
19-Oct	100.00%	0.00%	147	140	129	0.12%	100.00%	0.00%	207	99.86%	0.14%	117	
20-Oct	100.00%	0.00%	140	146	416	0.09%	100.00%	0.00%	207	75.35%	24.65%	113	
21-Oct	100.00%	0.00%	150	127	N/A	0.11%	100.00%	0.00%	213	100.00%	0.00%	137	
22-Oct	100.00%	0.00%	144	128	215	0.14%	100.00%	0.00%	191	100.00%	0.00%	138	
23-Oct	100.00%	0.00%	154	133	169	0.10%	98.40%	1.60%	201	99.65%	0.35%	141	
24-Oct	100.00%	0.00%	152	137	507	0.07%	100.00%	0.00%	200	100.00%	0.00%	136	
25-Oct	100.00%	0.00%	150	124	188	0.11%	100.00%	0.00%	206	100.00%	0.00%	184	
26-Oct	100.00%	0.00%	143	124	153	0.07%	100.00%	0.00%	217	100.00%	0.00%	121	
27-Oct	100.00%	0.00%	158	151	N/A	0.10%	100.00%	0.00%	214	100.00%	0.00%	108	
28-Oct	100.00%	0.00%	150	167	N/A	0.13%	100.00%	0.00%	220	100.00%	0.00%	111	

29-Oct	100.00%	0.00%	143	118	N/A	0.19%	100.00%	0.00%	198	100.00%	0.00%	104
30-Oct	100.00%	0.00%	166	129	222	0.08%	100.00%	0.00%	192	100.00%	0.00%	115
31-Oct	100.00%	0.00%	140	127	163	0.07%	100.00%	0.00%	213	99.93%	0.07%	121
01-Nov	100.00%	0.00%	144	132	187	0.08%	100.00%	0.00%	271	100.00%	0.00%	126
02-Nov	100.00%	0.00%	157	124	206	0.07%	100.00%	0.00%	215	100.00%	0.00%	189
03-Nov	100.00%	0.00%	144	120	142	0.10%	100.00%	0.00%	216	100.00%	0.00%	120
04-Nov	100.00%	0.00%	150	151	N/A	0.13%	100.00%	0.00%	229	100.00%	0.00%	109
05-Nov	100.00%	0.00%	156	124	N/A	0.15%	100.00%	0.00%	195	100.00%	0.00%	112
06-Nov	100.00%	0.00%	157	123	170	0.09%	100.00%	0.00%	211	100.00%	0.00%	124
07-Nov	100.00%	0.00%	156	131	181	0.14%	100.00%	0.00%	211	100.00%	0.00%	125
08-Nov	100.00%	0.00%	162	126	194	0.07%	100.00%	0.00%	229	100.00%	0.00%	122
09-Nov	100.00%	0.00%	149	166	350	0.07%	100.00%	0.00%	259	100.00%	0.00%	126
10-Nov	100.00%	0.00%	147	114	160	0.10%	100.00%	0.00%	218	100.00%	0.00%	122
11-Nov	100.00%	0.00%	151	125	210	0.13%	100.00%	0.00%	215	100.00%	0.00%	112
12-Nov	100.00%	0.00%	148	118	N/A	0.15%	100.00%	0.00%	197	100.00%	0.00%	109
13-Nov	100.00%	0.00%	163	128	156	0.09%	100.00%	0.00%	210	100.00%	0.00%	114
14-Nov	100.00%	0.00%	146	131	119	0.13%	100.00%	0.00%	221	100.00%	0.00%	117
15-Nov	100.00%	0.00%	151	137	224	0.12%	100.00%	0.00%	216	100.00%	0.00%	123
16-Nov	100.00%	0.00%	147	131	182	0.12%	100.00%	0.00%	223	100.00%	0.00%	117
17-Nov	100.00%	0.00%	151	150	181	0.14%	100.00%	0.00%	221	100.00%	0.00%	117
18-Nov	100.00%	0.00%	151	172	358	0.20%	100.00%	0.00%	225	100.00%	0.00%	108
19-Nov	100.00%	0.00%	152	139	192	0.22%	100.00%	0.00%	212	100.00%	0.00%	117
20-Nov	100.00%	0.00%	154	140	219	0.17%	100.00%	0.00%	214	100.00%	0.00%	133
21-Nov	100.00%	0.00%	159	134	161	0.20%	100.00%	0.00%	213	100.00%	0.00%	121
22-Nov	100.00%	0.00%	360	136	196	0.17%	100.00%	0.00%	206	100.00%	0.00%	124
23-Nov	100.00%	0.00%	351	148	196	0.12%	100.00%	0.00%	210	100.00%	0.00%	123
24-Nov	100.00%	0.00%	150	141	155	0.12%	100.00%	0.00%	217	99.93%	0.07%	131
25-Nov	100.00%	0.00%	151	142	N/A	0.12%	100.00%	0.00%	228	100.00%	0.00%	132
26-Nov	100.00%	0.00%	148	139	158	0.19%	100.00%	0.00%	199	100.00%	0.00%	115
27-Nov	100.00%	0.00%	171	138	N/A	0.11%	100.00%	0.00%	201	99.93%	0.07%	125
28-Nov	100.00%	0.00%	155	136	154	0.11%	100.00%	0.00%	209	100.00%	0.00%	123
29-Nov	100.00%	0.00%	153	134	153	0.15%	100.00%	0.00%	210	100.00%	0.00%	124
30-Nov	100.00%	0.00%	154	142	201	0.12%	93.26%	6.74%	224	93.26%	6.74%	189
01-Dec	100.00%	0.00%	142	132	161	0.11%	100.00%	0.00%	233	100.00%	0.00%	130
02-Dec	100.00%	0.00%	163	144	N/A	0.16%	100.00%	0.00%	212	100.00%	0.00%	115
03-Dec	100.00%	0.00%	160	131	196	0.17%	100.00%	0.00%	193	100.00%	0.00%	115
04-Dec	100.00%	0.00%	159	127	179	0.10%	100.00%	0.00%	205	100.00%	0.00%	126
05-Dec	100.00%	0.00%	156	172	167	0.16%	100.00%	0.00%	209	100.00%	0.00%	129
06-Dec	100.00%	0.00%	156	148	165	0.15%	100.00%	0.00%	206	100.00%	0.00%	130
07-Dec	100.00%	0.00%	154	125	N/A	0.10%	100.00%	0.00%	212	100.00%	0.00%	138
08-Dec	100.00%	0.00%	148	135	174	0.03%	100.00%	0.00%	211	100.00%	0.00%	121

09-Dec	100.00%	0.00%	156	137	222	0.11%	100.00%	0.00%	216	100.00%	0.00%	111
10-Dec	100.00%	0.00%	152	135	227	0.16%	100.00%	0.00%	191	100.00%	0.00%	109
11-Dec	100.00%	0.00%	223	170	179	0.13%	100.00%	0.00%	202	99.93%	0.07%	134
12-Dec	100.00%	0.00%	144	131	170	0.12%	100.00%	0.00%	208	100.00%	0.00%	129
13-Dec	100.00%	0.00%	154	180	172	0.11%	94.65%	5.35%	540	96.87%	3.13%	127
14-Dec	100.00%	0.00%	160	136	206	0.08%	100.00%	0.00%	208	100.00%	0.00%	148
15-Dec	100.00%	0.00%	142	163	169	0.12%	100.00%	0.00%	212	100.00%	0.00%	128
16-Dec	100.00%	0.00%	160	135	N/A	0.17%	100.00%	0.00%	210	100.00%	0.00%	112
17-Dec	100.00%	0.00%	162	130	267	0.19%	100.00%	0.00%	195	100.00%	0.00%	107
18-Dec	100.00%	0.00%	140	123	155	0.17%	100.00%	0.00%	201	100.00%	0.00%	118
19-Dec	100.00%	0.00%	134	133	155	0.19%	100.00%	0.00%	211	100.00%	0.00%	126
20-Dec	100.00%	0.00%	139	135	172	0.15%	100.00%	0.00%	217	100.00%	0.00%	132
21-Dec	100.00%	0.00%	160	129	151	0.11%	100.00%	0.00%	217	100.00%	0.00%	143
22-Dec	100.00%	0.00%	145	131	202	0.15%	100.00%	0.00%	222	100.00%	0.00%	133
23-Dec	100.00%	0.00%	149	139	180	0.22%	100.00%	0.00%	217	100.00%	0.00%	108
24-Dec	100.00%	0.00%	155	137	337	0.23%	100.00%	0.00%	188	100.00%	0.00%	106
25-Dec	100.00%	0.00%	169	129	N/A	0.26%	100.00%	0.00%	189	100.00%	0.00%	122
26-Dec	100.00%	0.00%	144	135	227	0.26%	100.00%	0.00%	187	100.00%	0.00%	124
27-Dec	100.00%	0.00%	144	134	225	0.20%	100.00%	0.00%	191	100.00%	0.00%	116
28-Dec	100.00%	0.00%	145	136	172	0.19%	100.00%	0.00%	200	100.00%	0.00%	120
29-Dec	100.00%	0.00%	162	132	141	0.13%	100.00%	0.00%	212	100.00%	0.00%	120
30-Dec	100.00%	0.00%	141	145	N/A	0.22%	100.00%	0.00%	231	100.00%	0.00%	115
31-Dec	100.00%	0.00%	156	123	N/A	0.22%	100.00%	0.00%	190	100.00%	0.00%	110